Coverage Period: 01/01/2023 – 12/31/2023

Coverage for: Individual +Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 833-661-3915 or visit https://uhealthplan.utah.edu/carsontahoe/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 833-661-3915 to request a copy.

| Important Questions | Answers | Why This Matters |
|--|--|---|
| What is the overall deductible? | For CTHS Providers: \$3,000/Individual, \$6,000/Family For In-Network Providers: \$4,100/Individual, \$8,200/Family For Out-of-Network Providers: \$6,100/Individual, \$12,200/Family | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes, Preventive care and prescription drugs. | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For CTHS and In-Network Providers: \$5,000/Individual, \$10,000/Family For Out-of-Network Providers: \$10,000/Individual, \$20,000/Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premium, Balance Billing Charges and Health Care this plan does not cover | Even though you pay these expenses they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://uhealthplan.utah.edu/carsontahoe/ or call 833-661-3915 for a list of network providers . | You pay the least if you use a <u>provider</u> in CTHS. You pay more if you use a <u>provider</u> in In-Network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical Event | | What You Will Pay | | | Limitations, Exceptions, & |
|--|--|-------------------------------------|---|--|--|
| | Services You May Need | CTHS (You will pay the least) | In-Network (You will pay the least) | Out-of-Network (You will pay the most) | Other Important Information |
| | Primary care visit to treat an injury or illness | 20% coinsurance | 30% coinsurance | 50% coinsurance | None. |
| If you visit a health care provider's office or clinic | Specialist visit | 20% coinsurance | 30% coinsurance | 50% coinsurance | None |
| CHITIC | Preventive care/screening/immunization | No Charge | No Charge | 50% coinsurance | Frequency limitations apply. Deductible does not apply. You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | 20% coinsurance | 30% coinsurance | 50% coinsurance | Preauthorization may be required for certain services or benefits may be denied. |
| | Imaging (CT/PET scans, MRIs) | 20% coinsurance | 30% coinsurance | 50% coinsurance | , and the second |

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

| Common Medical Event | | What You Will Pay | | | Limitations, Exceptions, & |
|--|--|---|---|---|---|
| | Services You May Need | CTHS (You will pay the least) | In-Network (You will pay the least) | Out-of-Network (You will pay the most) | Other Important Information |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://uhealthplan.utah.ed u/individual/pharmacy.php | Tier 1(Preferred Generic drugs) | Retail: 20% coinsurance Mail Order: 20% coinsurance | Retail: 20% coinsurance Mail Order: 20% coinsurance | Retail: Not covered Mail Order: Not covered | Retail up to a 30 day supply, Mail Order up to a 90 day supply. Quantity Limits, Step Therapy, and Prior Authorization may apply. Refer to the drug formulary for detailed information. |
| | Tier 2 (Non-Preferred Generic and Preferred Brand Drugs) | Retail: 20% coinsurance Mail Order: 20% coinsurance | Retail: 20% coinsurance Mail Order: 20% coinsurance | Retail: Not covered Mail Order: Not covered | |
| | Tier 3 (Non-Preferred Brand Drugs) | Retail: 20% coinsurance Mail Order: Not covered | Retail: 20% coinsurance Mail Order: Not covered | Retail: Not covered Mail Order: Not covered | |
| | Tier 4 (Specialty drugs) | Retail: 20% coinsurance Mail Order: Not covered | Retail: 20% coinsurance Mail Order: Not covered | Retail: Not covered Mail Order: Not covered | |

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

| Common Medical Event | | What You Will Pay | | | Limitations, Exceptions, & |
|---|--|--|--|--|--|
| | Services You May Need | CTHS (You will pay the least) | In-Network (You will pay the least) | Out-of-Network (You will pay the most) | Other Important Information |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | 30% <u>coinsurance</u> | 50% coinsurance | Benefits may be denied for failure to obtain preauthorization for certain |
| | Physician/surgeon fees | 20% coinsurance | 30% coinsurance | 50% coinsurance | services. |
| If you need immediate medical attention | Emergency room care | 20% coinsurance | 30% coinsurance | 30% coinsurance | Emergency room services apply to network provider benefits. |
| | Emergency medical transportation | Ambulance - Ground: Not applicable Ambulance - Air: Not applicable | Ambulance - Ground: 30% coinsurance Ambulance - Air: 30% coinsurance | Ambulance - Ground: 30% coinsurance Ambulance - Air: 30% coinsurance | Non-emergency use is not covered. |
| | Urgent care | 20% coinsurance | 30% coinsurance | 50% coinsurance | None. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% coinsurance | 30% coinsurance | 50% coinsurance | Preauthorization may be required for certain services or benefits may be denied. |

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

| Common Medical Event | | What You Will Pay | | | Limitations, Exceptions, & |
|--|---|--|--|--|--|
| | Services You May Need | CTHS (You will pay the least) | In-Network (You will pay the least) | Out-of-Network (You will pay the most) | Other Important Information |
| | Physician/surgeon fees | 20% coinsurance | 30% coinsurance | 50% coinsurance | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Office: 20% coinsurance Other: 20% coinsurance | Office: 30% coinsurance Other: 30% coinsurance | Office: 50% coinsurance Other: 50% coinsurance | Preauthorization may be required for certain services or benefits may be denied. Additional limitations and exclusions apply. |
| | Inpatient services | 20% coinsurance | 30% coinsurance | 50% coinsurance | |
| If you are pregnant | Office visits | 20% coinsurance | 30% coinsurance | 50% coinsurance | Notify U Baby care team for care management services at 1-833-981-0214. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Preauthorization may be required for certain services or benefits may be denied. |
| | Childbirth/delivery professional services | 20% coinsurance | 30% coinsurance | 50% coinsurance | |
| | Childbirth/delivery facility services | 20% coinsurance | 30% coinsurance | 50% coinsurance | or benefits may be defiled. |

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

| Common Medical Event | | What You Will Pay | | | Limitations, Exceptions, & |
|--|-------------------------|-------------------------------------|---|--|--|
| | Services You May Need | CTHS (You will pay the least) | In-Network (You will pay the least) | Out-of-Network (You will pay the most) | Other Important Information |
| If you need help recovering or have other special health needs | Home health care | Not applicable | 30% coinsurance | 50% coinsurance | Limted to 60 Visits per calendar year. Prior authorization is required, or services are not covered. |
| | Rehabilitation services | 20% coinsurance | 30% coinsurance | 50% coinsurance | Limited to 30 Visits per calendar year each for rehabilitation and habilitation services. Benefits may be denied for failure to obtain |
| | Habilitation services | 20% coinsurance | 30% coinsurance | 50% coinsurance | preauthorization for certain services. |
| | Skilled nursing care | 30% coinsurance | 30% coinsurance | 50% coinsurance | SNF, Acute Rehab, and Long Term Acute Care Limited to 120 Days per calendar year each. Preauthorization may be required for certain services. |

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

| Common Medical Event | | What You Will Pay | | | Limitations, Exceptions, & |
|---|----------------------------|-------------------------------------|---|--|--|
| | Services You May Need | CTHS (You will pay the least) | In-Network (You will pay the least) | Out-of-Network (You will pay the most) | Other Important Information |
| | Durable medical equipment | Not applicable | 30% coinsurance | 50% coinsurance | Preauthorization may be required for certain services or benefits may be denied. |
| | Hospice services | 20% coinsurance | 30% coinsurance | 50% coinsurance | Prior authorization is required or benefits may be denied. |
| If your child needs dental or eye care | Children's eye exam | Not covered | Not covered | Not covered | Not Applicable. |
| | Children's glasses | Not covered | Not covered | Not covered | Not Applicable. |
| | Children's dental check-up | Not covered | Not covered | Not covered | Not Applicable. |

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Dental Care

Long Term Care

 Routine eye exam Routine foot care

Hearing aids

- Non-emergency care when traveling outside the U.S.
- Private Duty Nursing

Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

• Chiropractic Care

• Temporomandibular Joint Dysfunction (TMJ)

Bariatric Surgery

Infertility Treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: University of Utah Health Plans at 833-661-3915, your state insurance department, the U.S. Department of Labor's Employee Benefits SecurityAdministration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.healthcare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Customer Service at 833-661-3915. You may also contact the Utah Insurance Department, Office of Consumer Assistance, 4315 S 2700 W, Suite 2300, Taylorsville, UT 84129. For additional information about your grievance and appeals rights, see your Member Materials..

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance, available through the Marketplace or other indivdiual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Servicesss:

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 833-661-3915 TTY: 1-800-346-4128.

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 833-661-3915 TTY: 1-800-346-4128.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trọngôn ngữ miễn phí dành cho bạn. Gọ số 833-661-3915 TTY: 1-800-346-4128.

Korean: 주의 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 833-661-3915 TTY: 1-800-346-4128 번으로 전화해 주십시오

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

Navajo: Dii baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77lnih 833-661-3915 TTY: 1- 800-346-4128.

Nepali: Nēpālī: Dhyāna: Yadi tapā'ī spēniśa bōlnuhuncha bhanē, tapā'īnsamga ni: Śulka bhā ā sahayōga sēvāharū chan. Kala garnuhōs 833-661-3915 TTY: 1-800-346-4128.

Tongan: FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai1 833-661-3915 TTY: 1-800-346-4128.

Serbo-Croation: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 833-661-3915 TTY: 1-800-346- 4128.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 833-661-3915 TTY: 1-800-346-4128.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 833-661-3915 TTY: 1-800-346-4128.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 833-661-3915 (телетайп: 1-800-346-4128).

Arabic: alearabiat: tanbih: 'iidha kunt tatahadath al'iisbaniat, faladik khadamat musaeadat lighawyat majaniat. 'atasil bialraqm 833-661-3915 TTY: 1-800-346-4128.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 833-661-3915 (ATS: 1-800-346- 4128).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。833-661-3915 (TTY: 1-800-346-4128) まで、お電話にてご連絡ください。

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-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the plan or policy document at https://uhealthplan.utah.edu/carsontahoe/

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$5,600

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$3,000.00 |
|---|------------|
| ■ Specialist <u>coinsurance</u> | 20.00% |
| ■ Hospital (facility) coinsurance | 20.00% |
| ■ Other coinsurance | 20.00% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|--------------------------------|----------|
| In this example Peg would nave | |

| Cost Sharing | | | | |
|----------------------------|------------|--|--|--|
| Deductibles | \$3,000.00 | | | |
| Copayments | \$0.00 | | | |
| Coinsurance | \$1,900.00 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$50.00 | | | |
| The total Peg would pay is | \$4,950.00 | | | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$3,000.00 |
|-----------------------------------|------------|
| ■ Specialist coinsurance | 20.00% |
| ■ Hospital (facility) coinsurance | 20.00% |
| ■ Other <u>coinsurance</u> | 20.00% |
| This EVAMPI E swent includes som | daaa liba. |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

| In this example, Joe would pay: | | | | | |
|---------------------------------|------------|--|--|--|--|
| Cost Sharing | | | | | |
| Deductibles | \$3,000.00 | | | | |
| Copayments | \$0.00 | | | | |
| Coinsurance | \$400.00 | | | | |
| What isn't covered | | | | | |
| Limits or exclusions | \$300.00 | | | | |
| The total Joe would pay is | \$3,700.00 | | | | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$3,000.00 |
|---|------------|
| ■ Specialist <u>coinsurance</u> | 20.00% |
| ■ Hospital (facility) coinsurance | 20.00% |
| ■ Other coinsurance | 20.00% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| 0 (0) | |

| Cost Sharing | | |
|----------------------------|------------|--|
| Deductibles | \$1,600.00 | |
| Copayments | \$0.00 | |
| Coinsurance | \$0.00 | |
| What isn't covered | | |
| Limits or exclusions | \$1,200.00 | |
| The total Mia would pay is | \$2,800.00 | |