75

YEARS

1949

—

2024

THEN & NOW

HEARTBEAT OT THE COMMUNITY

ANNUAL REPORT 2024

- Independent & Not-For-Profit
- Community Hospital since 1949
- Comprehensive Medical Group Specialties
- 17 Regional Locations with Easy Access
- Award Winning Cancer Center
- Advanced, Leading Edge Care

- Comprehensive Patient Support Programs
- Nationally-Recognized Pioneer in Behavioral Health
- Top 150 Healthcare Places to Work in USA

75

YEARS

ANNUAL REPORT

Your Community Hospital Since 1949

Early medical staff of Carson Tahoe Hospital. The physicians, left to right, George H. Ross, Richard I. Petty, William S. Keezer, James Thom, Henry Stewart, and Ontie Hovendon (first Chief of Staff 1952-53)

Honoring Our Past, Embracing Our Future

Since 1949, Carson Tahoe has been at the heart of Northern Nevada's healthcare journey. What began as a small rural hospital—founded through the generosity of our community and Major Max C. Fleischmann—has grown into an independent, not-for-profit regional health system serving a vibrant and expanding region.

In those early days, Carson City was a quiet town of 2,500 people. House calls were the norm, and surgeries were often performed in patients' homes. The opening of Carson Tahoe Hospital changed everything, offering a dedicated place of healing that our first patient, Robert Clark, called "more like a home than a hospital."

Through resilience and innovation—rebuilding after the 1968 fire and expanding to meet the needs of a growing community—we've transformed into a modern healthcare leader. From our award-winning cancer center to being named one of the top 150 healthcare workplaces in the USA, our journey reflects decades of progress guided by a steadfast commitment to our mission.

Today, we proudly provide advanced, compassionate care across 17 accessible locations. Our nationally recognized services span behavioral health, women's and children's care, cardiac care, surgical and outpatient specialties, and beyond. With over 211 board-certified physicians and a team dedicated to excellence, we are shaping the future of healthcare in Northern Nevada.

Looking ahead, we remain dedicated to moving onward and upward—pioneering new treatments, expanding services, and embracing innovation to serve our community better. Together with our patients, staff, and supporters, we're not just caring for the health of today—we're building a healthier tomorrow.

These Hands of Ours

From our earliest days to now, our hands have cared for and healed countless lives. We see healthcare as more than advanced medicine; it's a profound act of compassion and connection. Every touch conveys dignity, expertise, and a calling to serve.

At Carson Tahoe, we believe in caring for the whole person—mind, body, and spirit. We're committed to delivering healthcare in a state-of-the-art, healing environment that places patients first, while ensuring that everyone in our community has access to the care they need, regardless of ability to pay.

This is our legacy. This is our future. Together, we'll continue to lead the way toward a stronger, healthier Northern Nevada.

> Over the years, we've grown from a small rural hospital into a regional health system, yet remain committed to the heart of why we're here—to enhance your health and well-being.

CEO LETTER

Michelle Joy

CEO & President, Carson Tahoe Health

Dear Community and Carson Tahoe Health Family,

I'm pleased to share our 2024 Annual Report, highlighting a year of progress, resilience, and commitment to our mission. Throughout 2024, we made meaningful strides in advancing patient care, expanding our community outreach, and fostering a supportive environment for our team. Thank you for your dedication and unwavering support, which make our continued growth possible.

Happy 75 years!

Michelle Joy

BOARD OF TRUSTEES

2024

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Meg Jack, M.D. (Treasurer)

David Johnson, M.D. (Chief of Staff)

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Gil Yanuck, Director

PARADE OF HOPE - 2024

The Parade of Hope embodies our commitment to staying deeply connected with the community we serve. Through signature events like Survivors Day, Think Pink+, the Robotics Showcase, and our momentous 75th Anniversary Celebration, we've created meaningful opportunities to inspire, educate, and support Northern Nevada. These events highlight our dedication to advancing health and fostering hope, while also celebrating the resilience and strength of our community.

Beyond hosting these cornerstone events, Carson Tahoe actively participates in beloved local traditions such as the Nevada Day Parade, the Carson City Farmers Market, and initiatives like Hot Air for Hope. In 2024 alone, we proudly joined the community in over 40 events through sponsorships and participation. These efforts ensure that we remain a visible, trusted partner in building a healthier, stronger Northern Nevada—honoring our past while shaping a brighter future together.

HOT AIR FOR HOPE
MAY 17-19

ROBOTICS SHOWCASE
MAY 22

SURVIVORS DAY
JUNE 2

FARMER'S MARKET
JUN 8 - SEP 28

CELEBRATING 75 YEARS
SEP 12

THINK PINK!
OCT 4

NEVADA DAY
OCT 26

SPONSORSHIPS

Austin's House - Boys & Girls Club Carson City - Boys and Girls Club Western Nevada - Business Council of Douglas County - Carson City Chamber of Commerce - Carson City Farmer's Market - Carson City Recration Department - Carson City Senior Center - Carson Girls Softball - Carson Valley Chamber of Commerce - Carson Valley Little League - Center for Hope and Healing - CIRCLES - Douglas County Community and Senior Serv - FISH - Friend's of Genoa - Girls on the Run Sierras - Girls Scouts of the Sierra Nevada - Greenhouse Project - Huntsman Cancer Foundation - Lifechange Center - Lion's Club - Main Street Gardnerville - MGMA - NAMI Western Nevada - Nevada Day Sponsorship - Nevada Nurse Foundation - Nevada Nursing Association - Nevada Nursing Student Association - Nevada Society of Radiologic Techs - Northern Nevada Alzheimer's Association - Northern Nevada Nurses of Achievement - PBS - Physician Support Helpline - Physician Wellness Coalition - Pinocchio's Mom's on the Run - Rotary Club - RSVP - ThinkFirst Northern Nevada - WNC Foundation

CARSON TAHOE FOUNDATION

2024

The Carson Tahoe Foundation is a driving force behind accessible, high-quality healthcare in Northern Nevada. The Foundation has grown into a vital partner in advancing care through donor-funded initiatives. From enhancing patient services to expanding health programs and driving medical innovation, the Foundation continues to honor its legacy while building a healthier, brighter future for all.

Healing Our Kids	$325,660.50
Area of Greatest Need	$182,176.94
Cancer Resource Center	$159,682.04
Cardiac Services	$54,242.50
Merriner Cottages	$26,693.45
Behavioral Health Services	$18,080.00
Cancer Center	$11,237.00
Scholarships	$10,000.00
All Other Areas	$4,915.50
HOK Grants	$3,478,000.00
TOTAL	$4,270,687.93

2024 IN NUMBERS

ER VISITS
42,108

URGENT CARE VISITS
25,397

SURGERIES
7,722

CATH LAB
5,226

DELIVERIES
887

MED GROUP VISITS
202,477

EMPLOYEES
2,270

This past year, we saw some key changes in our numbers as we continue to be available to those in our community. Overall, our services experienced a mix of growth and slight declines, reflecting the evolving healthcare needs of our patients.

One of the most notable changes was the substantial 117.75% increase in Cath Lab visits, demonstrating a significant expansion in our cardiac services. Our Med Group Visits also saw remarkable growth, rising by 37.74%, highlighting the community's trust in our primary and specialty care. We also experienced a moderate increase of 5.27% in ER visits, indicating a steady demand for emergency services.

Conversely, some areas saw a slight decrease in volume. Both Urgent Care visits and Surgeries had modest declines, at 2.32% and 2.25%, respectively. Additionally, there was a small 1.44% decrease in Deliveries.

Despite these shifts, our commitment to providing high-quality care across all departments remains our top priority. We are confident in our ability to continue meeting the diverse healthcare needs of our community.

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BRIANNA BLEICH
KIMBERLEY BLEVINS
IAN BLOWNEY
BILL & REBECCA BOEHNKE
STEVE & SANDY BOLGER
MARGARET BOLOTIN
LENA BORGES
DANIELA BORGIA
PAMELA BORGMAN
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SHEENA PRADERE
ALICIA PRADO
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KATHARYN REECE
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CESAR REYES
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GINA RICHARDSON
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MELISSA SHUMAN
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HEATHER SILVA
PAUL SILVA
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JAMIE SKAGGS
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REBECCA STRONG
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KEVIN SULLIVAN
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DR. ENG TAN
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